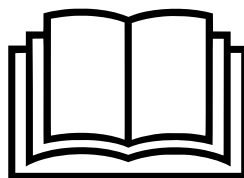
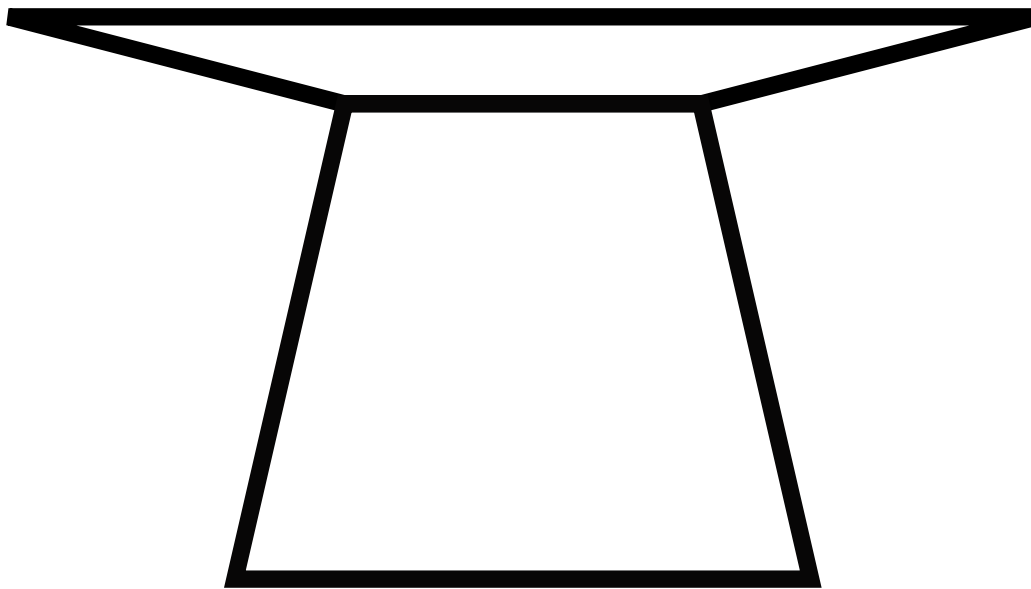


CALDA



PLEASE READ THIS MANUAL BEFORE OPERATING

REV 8
2026-06-12

IMPORTANT

SAFE USE INSTRUCTIONS

- USE ONLY WITH COMPATIBLE PARTS AND WITHIN INTENDED CONDITIONS
- INSPECT THE PRODUCT BEFORE EACH USE FOR SIGNS OF WEAR, DAMAGE, OR LOOSENING
- DISCONTINUE USE IMMEDIATELY IF ANY ISSUE IS DETECTED

INTENDED USE

THIS APPLIANCE IS INTENDED TO BE USED IN HOUSEHOLD AND SIMILAR APPLICATIONS SUCH AS STAFF KITCHEN AREAS IN SHOPS, OFFICES AND OTHER WORKING ENVIRONMENTS, FARM HOUSES, BY CLIENTS IN HOTELS, MOTELS AND OTHER RESIDENTIAL TYPE ENVIRONMENTS, OR BED AND BREAKFAST TYPE ENVIRONMENTS.

WARNING

RISK OF INJURY AND PROPERTY DAMAGE

IMPROPER USE OR MODIFICATION OF THIS PRODUCT MAY RESULT IN BODILY INJURY, EQUIPMENT FAILURE, OR PROPERTY DAMAGE.

READ AND FOLLOW ALL INSTRUCTIONS BEFORE USE.
DO NOT USE THIS PRODUCT IF ANY COMPONENTS ARE DAMAGED OR IMPROPERLY USED.

LIMITATIONS

THIS PRODUCT IS INTENDED FOR INDOOR USE AS A FOOD WARMING DEVICE. IT MAY BE USED OUTDOORS PROVIDED IT IS PROTECTED FROM RAIN, SNOW, AND OTHER MOISTURE. ANY USE OUTSIDE OF THESE INTENDED CONDITIONS IS AT THE USER'S OWN RISK.

THE MANUFACTURER IS NOT RESPONSIBLE FOR DAMAGE FROM MISUSE, EXPOSURE TO MOISTURE, OR UNAUTHORIZED MODIFICATION.

IMPORTANT

WARNING

DO NOT PUT THIS PRODUCT IN A DISHWASHER

DO NOT SUBMERGE – WATER EXPOSURE CAN DAMAGE
THE INTERNAL BATTERY AND ELECTRONICS

WARNING

THIS PRODUCT CONTAINS A LITHIUM-ION BATTERY

- BATTERY MUST NOT BE EXPOSED TO TEMPERATURES ABOVE 60°C / 140°F DURING USE, CHARGING, OR STORAGE
- USE ONLY THE SUPPLIED CHARGER (CALDA TQ POWER ADAPTER TQ-2403000u, 24V / 3.0A OUTPUT)
- THE UNIT MUST ONLY BE SUPPLIED AT SAFETY EXTRA LOW VOLTAGE CORRESPONDING TO THE MARKING ON THE APPLIANCE
- DO NOT DISASSEMBLE, PUNCTURE, CRUSH, OR MODIFY THE PRODUCT
- STOP USE IMMEDIATELY IF THE PRODUCT LEAKS, SMELLS, OR EMITS SMOKE
- KEEP PRODUCT DRY – LIQUID CONTACT CAN CAUSE BATTERY FAILURE OR FIRE
- KEEP OUT OF REACH OF CHILDREN

WARNING

- THE CALDA SYSTEM MUST BE PLACED ON A FLAT, STABLE SURFACE AND POSITIONED AT LEAST 300MM / 12" AWAY FROM THE EDGE OF TABLES, COUNTERTOPS, OR SIMILAR ELEVATED SURFACES
- THE CALDA SYSTEM MUST NOT BE PLACED WITHIN 300MM / 12" OF EXTERNAL HEAT SOURCES INCLUDING STOVES, HEATERS, BARBECUES AND OPEN FLAMES
- WARMING SURFACE REMAINS WARM AFTER USE AND MUST BE ALLOWED TO COOL BEFORE HANDLING OR CLEANING – CONTENTS ON THE DEVICE MUST NOT EXCEED 75°C
- DO NOT IMMERSE IN WATER INCLUDING USE IN A SINK OR DISHWASHER, OR EXPOSE TO MOISTURE INCLUDING RAIN OR WET ENVIRONMENTS
- DO NOT USE THE PRODUCT IF IT IS DAMAGED, INCLUDING DENTS, CRACKS, EXPOSED COMPONENTS, PEELING COATINGS, OR MALFUNCTIONING INDICATORS SUCH AS NON-FUNCTIONING LIGHTS
- DO NOT EXPOSE TO PROLONGED SUNLIGHT OR HIGH AMBIENT TEMPERATURES
- DO NOT USE IN MOVING ENVIRONMENTS SUCH AS A VEHICLE
- DO NOT STACK THE CALDA SYSTEM OF PRODUCTS
- DO NOT STORE IN A REFRIGERATOR, FREEZER, OR MICROWAVE OR OTHER UNINTENDED APPLIANCES

END-OF-LIFE BATTERY DISPOSAL & RECYCLING

CRITICAL SAFETY WARNINGS:

- ⚠ DO NOT DISCARD IN TRASH: NEVER DISPOSE OF THIS APPLIANCE OR ITS INTERNAL LITHIUM-ION BATTERY PACK IN STANDARD HOUSEHOLD GARBAGE, MUNICIPAL WASTE STREAMS, OR FIRE. IMPROPER DISPOSAL CAN CAUSE THE BATTERY TO OVERHEAT, RUPTURE, CATCH FIRE, OR EXPLODE, RELEASING TOXIC CHEMICALS INTO THE ENVIRONMENT.
- ⚠ DO NOT CRUSH OR PUNCTURE: DO NOT ATTEMPT TO SMASH, OPEN, PUNCTURE, OR MECHANICALLY ALTER THE BATTERY PACK ENCLOSURE.
- ⚠ DAMAGED BATTERIES: IF THE APPLIANCE CASING IS CRACKED OR YOU SUSPECT THE INTERNAL BATTERY IS LEAKING OR DAMAGED, DO NOT ATTEMPT TO TRANSPORT IT VIA STANDARD SHIPPING METHODS. CONTACT LOCAL HAZARDOUS WASTE AUTHORITIES IMMEDIATELY FOR GUIDANCE.

HOW TO RECYCLE THIS PRODUCT

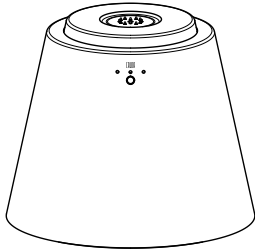
THIS APPLIANCE CONTAINS A POWERFUL, RECHARGEABLE LITHIUM-ION BATTERY SYSTEM DESIGNED TO PROVIDE YEARS OF SERVICE. WHEN THE PRODUCT REACHES ITS END OF LIFE AND CAN NO LONGER HOLD A CHARGE, THE ENTIRE SYSTEM MUST BE RECYCLED RESPONSIBLY.

1. DO NOT MIX WASTE: LOOK FOR THE CROSSED-OUT WHEELED BIN SYMBOL ON THE PRODUCT RATING LABEL. THIS SYMBOL INDICATES THAT THE PRODUCT FALLS UNDER ELECTRONIC WASTE (E-WASTE) REGULATIONS AND MUST BE COLLECTED SEPARATELY FROM ORDINARY TRASH.
2. FIND A COLLECTION POINT (NORTH AMERICA): * IN THE USA AND CANADA: VISIT CALL2RECYCLE AT WWW.CALL2RECYCLE.ORG OR CALL 1-870-2-RECYCLE TO FIND A CERTIFIED DROP-OFF LOCATION NEAR YOU (SUCH AS LOCAL HARDWARE CENTERS, ELECTRONICS RETAILERS, OR MUNICIPAL RECYCLING DEPOTS).
 - DO NOT ATTEMPT TO EXTRACT THE BATTERY YOURSELF UNLESS INSTRUCTED BY A CERTIFIED RECYCLING FACILITY.
3. FIND A COLLECTION POINT (EUROPE / CE):
 - THIS PRODUCT COMPLIES WITH THE WEEE DIRECTIVE (WASTE ELECTRICAL AND ELECTRONIC EQUIPMENT). PLEASE RETURN THE END-OF-LIFE UNIT TO YOUR MUNICIPAL COMMUNITY COLLECTION POINT, AN AUTHORIZED ELECTRONICS RECYCLING BANK, OR THE RETAILER WHERE IT WAS PURCHASED FOR ENVIRONMENTALLY SOUND PROCESSING.

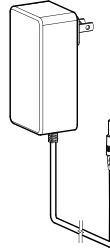
SYSTEM PARTS

Not all parts included

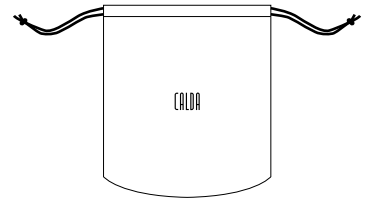
PEDESTAL



PEDESTAL



CHARGER



STORAGE BAG

WARMER



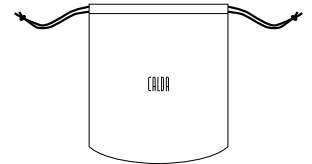
SURFACE



VESSEL

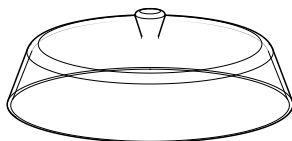


VESSEL L

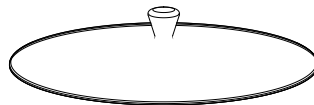


STORAGE BAG

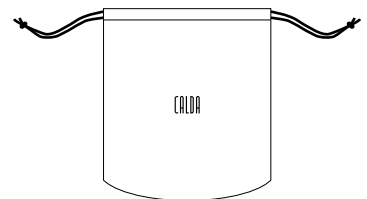
CLOCHE



SURFACE CLOCHE



VESSEL CLOCHE



STORAGE BAG

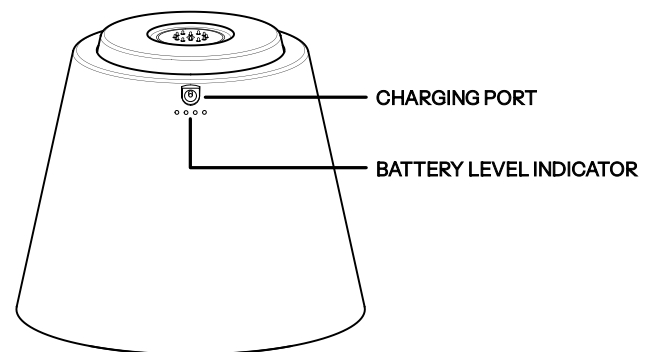
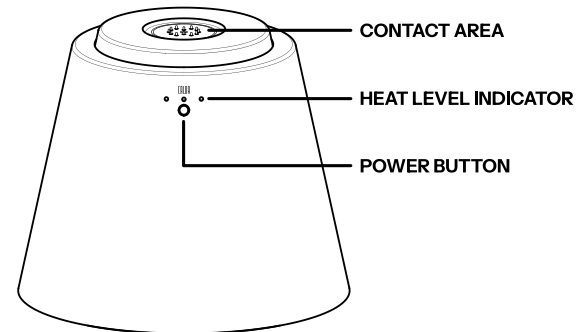
SPECIFICATIONS

CALDA SYSTEM

Your purchase includes these items

PEDESTAL

- Weight: 1.8 Kg / 4.0 Lbs
- Dimensions (L x W x H): 190 x 190 x 156 mm / 7.48 x 7.48 x 6.14"
- Operating temperature: 15°C – 45°C / 59 – 113°F
- Lithium-Ion Battery
 - Capacity: 6Ah Current: 18A
 - Voltage: 22.2V
 - Run time: 1 – 2½ hrs
 - Charge time: up to 3 hrs



WARNING

DO NOT CHARGE BELOW 10°C AMBIENT TEMPERATURE OR ABOVE 45°C AMBIENT TEMPERATURE – BATTERY MAY EXHIBIT REDUCED CAPACITY

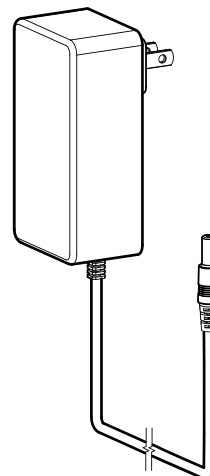
CHARGER

CALDA TQ Power Adapter

- Model: TQ-2403000u
- Lithium-Ion Charger:
 - Input: 100-240V – 0.8A Max 50/60Hz
 - Output: 24V – 3.0A CC

WARNING

THE UNIT MUST ONLY BE SUPPLIED AT SAFETY EXTRA LOW VOLTAGE CORRESPONDING TO THE MARKING ON THE APPLIANCE

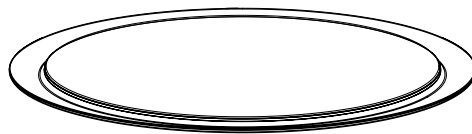


WARMERS

Your purchase of a CALDA system includes one or a combination of these

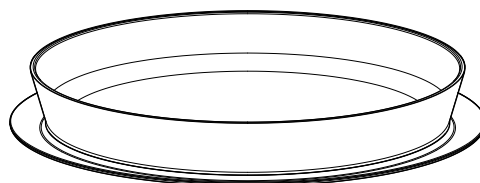
SURFACE

- Weight: 1.9 Kg / 4.2 Lbs
- Dimensions (L x W x H): 380 x 380 x 34 mm / 14.96 x 14.96 x 1.34"



VESSEL

- Weight: 2.4 Kg / 5.3 Lbs
- Dimensions (L x W x H): 380 x 380 x 76 mm / 14.96 x 14.96 x 3.01"



CHARGING INSTRUCTIONS

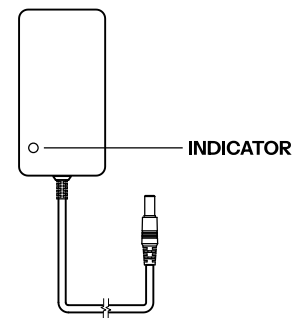
WARNING

ONLY USE THE SUPPLIED CHARGER

CALDA TQ POWER ADAPTER MODEL TQ-2403000u (24V / 3.0A)

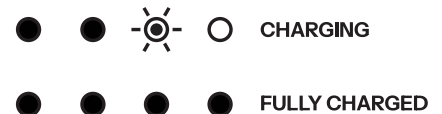
1 Plug in the charger into the charging port and a wall socket

- The CALDA system will automatically start charging the battery
- The charge status indicator light on the charger indicates if the battery is fully charged (**GREEN**) or not (**RED**)



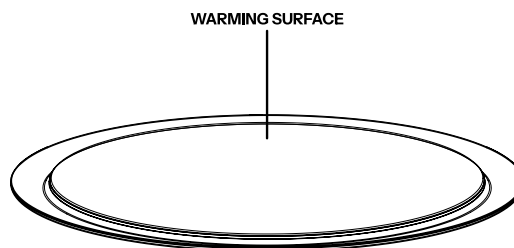
2 Monitor the battery level indicator on the Pedestal

- Flashing indicator: level of battery currently being charged
- All indicators solid: fully charged



HOW TO USE THE CALDA SYSTEM

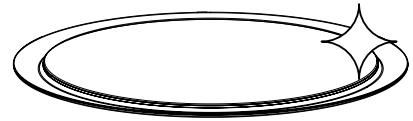
The Pedestal works with a warmer as part of the CALDA system



Example of warmer: Surface
Sold separately.
Other styles available.

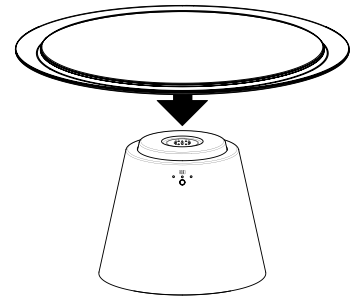
1 Ensure the warming surface is clean

- While the warming surface is cool: use a damp cloth and mild detergent to gently wipe the surface
- Do not wet the warmer beyond the use of a damp cloth
- Ensure it is dry before use



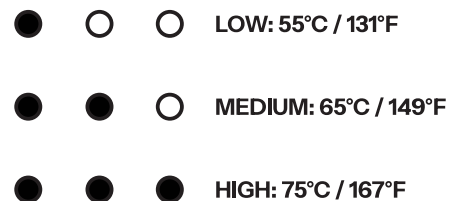
2 Connect the warmer

- Place the warmer on top of the Pedestal and rotate it until it snaps into position



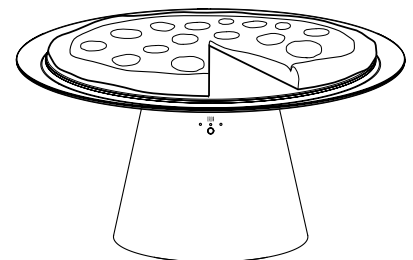
3 Power on the CALDA system

- Press the power button to turn it on and cycle through the heat levels
- Check the battery level via the battery level indicator.
Typical operation time (without food):
 - Heat Level Low: 2½ hrs
 - Heat Level Medium : 2 hrs
 - Heat Level High: 1½ hrs
- If it needs to be charged: see the previous section *Charging Instructions*



4 Place desired food contents on the warmer

- Note: The warming surface is not intended to heat food
- The battery will last longer if the food is already warm
- Warning: do not use metal cutting or serving utensils
- Optional: Use Glass Cloche as a lid if purchased



5 Power off the CALDA system

- Press the power button as many times needed until the heat level indicator is off
- Power off before separating the Pedestal from the warmer



WARNING

USE ONLY WOOD OR PLASTIC UTENSILS.
DO NOT USE METAL CUTTING OR SERVING UTENSILS.

MAINTENANCE & CARE

- Clean after each use with a damp soft cloth and mild detergent
 - Do not clean with a wet rag
 - Avoid use of a scour pad or any abrasives while cleaning
- Wipe dry with a soft cloth after cleaning
- Ensure the contact area between the Pedestal and the warmer is dry
- For storage: See *Storage* below

STORAGE

- Store in the provided storage bag for optimal protection
- Store in a dry, well-ventilated area
- Do not pack into a tight space
 - Avoid contact with other items that could activate the power button
- Keep the CALDA system away from heat sources (e.g. radiators) and out of direct sunlight
- Ideal storage temperatures:
 - Less than 1 month: -20°C – 60°C / 4 – 140°F
 - Less than 3 months: -20°C – 35°C / 4 – 95°F
 - Less than 6 months: -20°C – 25°C / 4 – 77°F
 - NEVER STORE ABOVE 65°C / 149°F
- Long-term storage:
 - Charge the battery to level 2-3
 - Check every three months and top up the charge as necessary to prevent deep discharge

REGULATORY



FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. this device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

(CE logo to go
here)

EU Declaration of Conformity

(CE copy to go here)

ISED Canada

CAN ICES-3 (B) / NMB-3 (B)

Battery Certification

This product has been evaluated to IEC 62368-1 by UL.

The battery in this product has been tested and certified to IEC 62133-2:2017.AMD1:2021 and meets the transport requirements of UN 38.3.

WARRANTY

CaldaHome Limited Warranty

To be eligible for a return: CaldaHome warrants to repair or replace any product manufactured by CaldaHome and purchased directly from CaldaHome or CaldaHome's authorized retailers if it is found defective in material, construction, or workmanship under normal non-professional use, and following instructions for care for a period of one year from the date of purchase.

Should your product require warranty service, please contact us at **info@caldahome.com** for a warranty evaluation. Upon approval of your claim, CaldaHome will repair or replace the item without charge. You may then return the product properly packaged and postage prepaid along with your proof of purchase, name, address, telephone number, and a description of the claimed defect. If the replacement product is no longer available, one of equal or greater retail value will be given. Replacement products may be provided in a color different from the product you originally purchased. CaldaHome shall not be obliged to replace any product which is not accompanied by a valid proof of purchase.

Exclusions

This warranty does not cover:

- A. Abuse, commercial use, or other non-consumer use, neglect, abnormal wear or tear, overheating, or any use not in accordance with the product instructions.
- B. Cosmetic damage, such as scratches, dents, dings, scuffs, stains, discoloration, color changes, minor paint chips, normal wear and tear, or other nonfunctional changes in the appearance of the product that occur during normal handling and use of the Serving System by any party and which do not impair the functionality of the product as intended.
- C. Damage due to improper storage.
- D. Any accident caused by fire, flood, natural occurrences etc.
- E. Commercial, professional, or workplace use.
- F. Any ceramic or aluminum in the product.
- G. Interior and exterior coating damage due to improper storing, excessive heat, or metal or sharp utensils.
- H. Damage arising from thermal shocks, drops, improper use, failure to follow the use and care instructions, or an unauthorized modification or repair.
- I. For coatings: non-stick deterioration, discoloration, warping, or metal separation due to high heat, prolonged heat exposure.
- J. Damage caused by the use of scouring pads, steel wool, abrasive cleaners, bleach and other similar products.
- K. Replacement of any non-defective components in the product (for example, if you purchase products with multiple components and only one component is defective, then we will only replace the defective component).

This warranty is limited to the original consumer, or in the case of a gift, the original recipient of the product, with proof of purchase and is not transferable. If the product was not purchased new from CaldaHome or an authorized dealer, distributor, or reseller, this warranty is null and void.

CaldaHome reserves the right to utilize comparable reconditioned, refurbished, repaired, or re-manufactured products or parts in the warranty repair or replacement process. Such products and parts will be comparable in function and performance to an original product or part and warranted for the remainder of the original warranty period.

Disclaimer, Limitation on Liability

To the extent permissible by applicable law, the product is provided “as is” and this warranty is your sole and exclusive remedy with respect to the product.

CaldaHome’s sole and exclusive liability under this warranty, and the consumer’s sole and exclusive remedy, is limited to the repair or replacement of the defective product. To the maximum extent permitted by applicable law and except as set forth in this limited warranty, in no event will CaldaHome or its suppliers be liable for procurement of substitute products or other special, incidental, consequential, or indirect damages arising out of or related to the product or its use by you or any third party. In no event will CaldaHome’s total liability exceed the purchase price paid by the consumer for the product(s) at issue giving rise to such liability. Any oral or written description of a product is for the sole purpose of identifying it and shall not be construed as an express warranty.

This warranty gives you specific legal rights, and you may also have other rights which vary from country to country. Because we are unable to control the quality of our products sold by unauthorized sellers, this warranty only applies to products manufactured by CaldaHome and purchased directly from CaldaHome or CaldaHome’s authorized sellers. This warranty does not apply to products purchased from any sellers that are not authorized by CaldaHome. If you have any questions regarding whether a seller is an authorized seller, please contact us at info@caldahome.com.

RETURN POLICY

Returns are accepted within 30 days of purchase

To be eligible for a return:

- The product must be unused, undamaged, and in its original packaging
- All accessories and components must be included
- Proof of purchase is required

Returns that do not meet these conditions may be refused.

Refunds or store credit will be issued after the returned item is received and inspected.

Original shipping charges are non-refundable.

Return shipping costs are the responsibility of the customer unless the item is defective or incorrect.

To initiate a return: please email info@caldahome.com with proof of purchase.

SUPPORT

info@caldahome.com